



KONICA MINOLTA

vCarePLUS

THE ULTIMATE REMOTE-FIRST SERVICE FOR YOUR BIZHUB DEVICES

Konica Minolta's bizhub devices are built for reliability and performance. When paired with vCarePLUS, they become even more powerful, resolving most routine service needs remotely and often at first contact.

vCarePLUS is our proprietary remote service technology, engineered to give clear visibility into your device health, service status, and history across the entire product lifecycle and fleet.

Save time & money
with smarter,
remote-first
service.



Effortless Support, Every Step of the Way

vCarePLUS enhances your bizhub experience by making device support simple, seamless, and aligned to your organization's way of working.

**Choose the service option
that best fits your needs:**

Standard Service

The right balance of care for
peak performance.

Managed Services

Expanded capabilities for organizations that
want more control and proactive oversight.

vCarePLUS Features

Automated Meter Readings

Automatically captures usage, eliminates manual errors, and ensures accurate billing.

Real-time Diagnostic Monitoring

Tracks parts life and toner levels to enhance preventative maintenance and proactively determine accurate toner quantities for customer-initiated supply orders.

(Unattended) Remote Panel Access

Enables Help Desk technicians to remotely access and control bizhub devices, providing immediate assistance.

Proactive Malfunction & Critical Event Alerts

Sends automatic critical notifications in real-time, allowing faster response and less downtime.

Managed Remote Firmware & Security Updates*

Deploys firmware and security patches remotely, keeping devices current with minimal disruption.

Remote Device Configuration Management*

Centralizes updates and standardizes features across your fleet, maximizing uptime and simplifying administration.

** Features are included in Managed Services only.*

Trusted, Certified and One-of-a-Kind Service

vCarePLUS is built for the most demanding environments, delivering top-tier security with secure communications and advanced protocols. Certified Secure by Miercom, an independent third-party network and security testing firm, it safeguards your operations through advanced HTTPS two-way protocols.

Beyond security, vCarePLUS is also Certified Green technology reducing CO₂ emissions by minimizing service visits to drive productivity and sustainability.



Elevate Your Smart Technology with Intelligent Service

As a cloud-based, AI-led automation solution, vCarePLUS is engineered for maximum uptime and built for the future. Empower your bizhub devices to perform with consistent excellence, keeping your cost-per-copy low and profitability high.

**Discover What vCarePLUS Can Do For You.
Connect with Your Konica Minolta Rep Today.**



For complete information on Konica Minolta products and solutions, please visit: CountOnKonicaMinolta.com

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