

CommunityLIVE 2026

Business Process Owner Agenda Overview

Do your job better. Faster. Smarter.

CommunityLIVE 2026 is built for the people who use Hyland solutions every day to move work forward and streamline critical business processes. You'll gain practical ideas, hear real customer stories and discover actionable takeaways that show how AI and intelligent automation streamline processes, reduce manual effort and drive stronger outcomes.

Why business process owners attend

- Learn new ways to work more efficiently using intelligent automation and AI.
- See real examples from peers who have improved processes, reduced backlogs and increased visibility.
- Discover how to unlock more value from the tools you already use — and find opportunities to maximize operations with AI and intelligent automation.

Schedule at-a-glance

- Main conference: June 1-2
- Key moments for business process owners:
 - Opening General Session: Monday afternoon
 - Business-focused and industry-specific breakout sessions: Monday and Tuesday
 - Innovation Awards and Customer Panel: Tuesday morning
 - Networking, CommunityCENTRAL and closing celebration at Universal Studios: Tuesday evening

What you'll learn

- **Smarter work with AI and intelligent automation:** See how intelligent document processing and automation reduce repetitive tasks, speed up approvals and optimize business processes.
- **Better access to information:** Learn how modern content management solutions make it easier to find, trust and use the information you need.
- **Transformed experiences:** Explore how organizations are enhancing service and transforming experiences for customers, patients, students, constituents and employees.
- **From insight to action:** Understand how data and analytics help teams make faster, more confident decisions.

What to Expect

- **Business-focused breakout sessions:** Role-based and industry-specific sessions designed for operations, finance, HR, claims, records and line-of-business teams.
- **Innovation Awards, customer breakouts and panels:** Learn from and celebrate peers being recognized for meaningful, real-world impact.
- **CommunityCENTRAL:** A casual space to explore demos, get guidance from Hyland experts and see what's

possible — with dedicated spots for your industry and Hyland products.

- **User Group sessions:** Industry- and product-aligned peer-led discussions.
- **Breakout sessions:** A variety of role-based and industry-specific breakout sessions, customer stories and expert panels designed to equip you with knowledge and best practices. Explore solutions to your unique business challenges — including featured sessions for Government, Healthcare, Financial Services, Insurance, Higher Education and cross-industry topics like AP, HR and project success. [Preview the agenda](#)

