



KONICA MINOLTA

CLOUD FAX & WORKFLOW AUTOMATION SOLUTIONS FOR HEALTHCARE

POWERED BY UPLAND INTERFAX AND
DISPATCHER STRATUS WORKFLOW



FAX IS HERE TO STAY

In healthcare, fax continues to be the primary method to exchange patient information. From sharing patient records between care settings to integrating with EHRs, it is deeply embedded in everyday workflows. But this reliance often creates bottlenecks—manual intake, processing, and repository storage needs steal precious time, and mistakes can slip through the cracks. Concurrently, analog fax lines are becoming increasingly expensive and are no longer regulated by the Federal Communications Commission (FCC). The question isn't whether change is coming—it's how to prepare for it.

CHOOSE KONICA MINOLTA TO DELIVER CARE WITH EFFICIENCY

Why stick with the old ways when there's a better option? Let us help you replace outdated analog fax lines and costly servers with modern cloud fax solutions. Pair this with intelligent document automation and you can simplify workflows, free staff time, minimize operational expenses, and reallocate resources to patient care.

UPLAND INTERFAX: EMR-READY CLOUD FAX TECHNOLOGY

Upland InterFAX cloud fax technology seamlessly integrates with your existing EMR, eliminating friction in daily operations. It's secure, HIPAA-compliant, and designed to protect sensitive patient data while ensuring your team stays productive and your organization remains compliant.

HIPAA-COMPLIANCE AND INTEGRATIONS

Keeping tabs on electronic protected health information (ePHI) is crucial. Our HIPAA-compliant fax service helps healthcare organizations of all sizes send faxes while complying with data privacy standards. All faxes are secured by TLS encryption, with features such as user authentication, "delete upon delivery," and more.

- Comply with data privacy standards such as HIPAA and PCI DSS.
- Ensure audit-readiness by storing every fax sent in our secure servers.
- EHR Integration to include Epic and other popular systems.
- Integration with Konica Minolta bizhub Multifunction printers (MFP).



ENCRYPTION

- Faxes are delivered in encrypted formats, so that patient identifying information can be delivered securely.
- Transmit medical information by fax without compromising security.



AUTOMATIC FAX REMOVAL

- Messages containing sensitive content can be automatically deleted from our servers upon delivery.
- Nobody, including InterFAX customer service staff, can view patient-identifying information.



USER AUTHENTICATION

- Our system authenticates users and operators of the online fax system with a username and password, enabling you to enforce the appropriate access rights.



SECURE FAX SERVERS

- Our servers are housed in secure cloud environments, which can only be accessed by approved personnel.
- We handle all the hardware and software, so you have zero maintenance to worry about.



AUDIT-READINESS

- Our online fax service provides a full audit trail of faxes sent and received through our servers.
- The audit trail can be viewed online and can also be tracked using email confirmations sent to the sender of a fax.

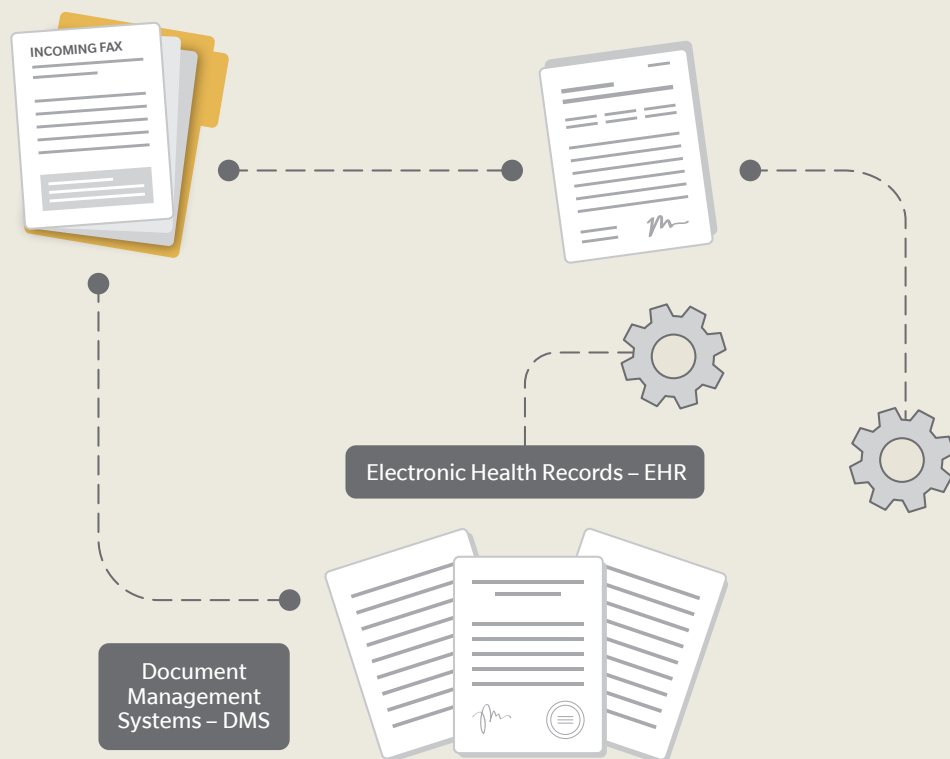


AUTOMATE THE CAPTURE, ROUTING AND PROCESSING OF FAX

Digitizing your organization's fax is step one. For healthcare providers to boost productivity and alleviate staff burnout, efficient document processing automation is crucial, and the next logical step. However, human involvement remains essential to many processes, especially when patient care is at stake. Enter Dispatcher Stratus—the perfect blend of Intelligent Document Processing (IDP) and human touch.

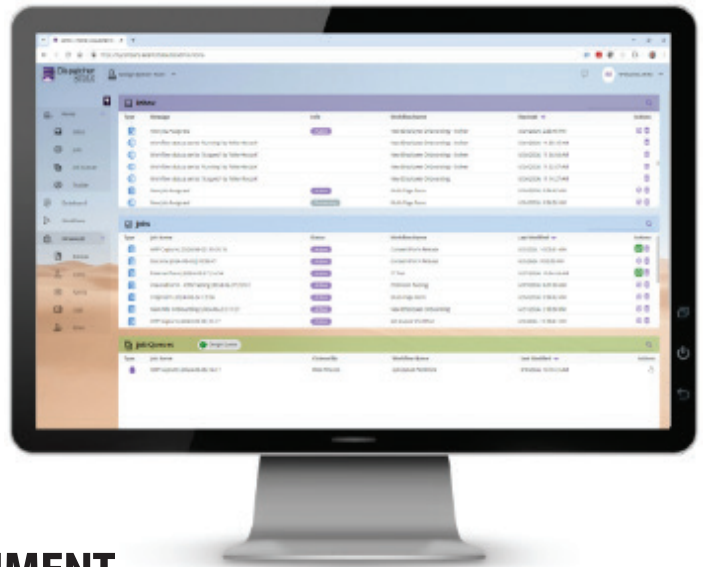
USE CASES:

- Effectively manage patient/resident intake for admissions, registration or care transitions.
- Streamline referrals and orders.
- Reduce time spent on Requests for Information (ROI).
- Leverage workflow improvement across multiple departments including office administration, HR, legal, AR/AP, procurement and others



BENEFITS

- Enable staff to access documents when and where they need them.
- Empower users to collaborate on recurring tasks.
- Quickly and easily monitor workflow progress and ongoing tasks.
- Digitize static paper forms to automate data capture from patients, vendors and employees/staff.
- Capture paper-based and electronic documents into any workflow for processing.
- Use powerful integrations to automatically process and route documents and data to EHRs and other critical business systems.



CREATE A MORE PRODUCTIVE ENVIRONMENT

FOR STAFF, CLINICIANS, AND PATIENTS BY EMBRACING AUTOMATION THROUGH:

- Elimination of costly analog fax lines.
- Detailed audit logs for compliance reporting.
- Reduced reliance on paper.
- Improved document capture, processing and routing.
- Administrative time saved on chasing faxes replaced with more productive, patient-facing responsibilities.



LET'S GET STARTED

Ready to streamline workflows and improve care efficiency?
Let us help you make the shift to modern cloud fax solutions.
Discover how we can transform your clinic's operations.
Contact us today!

For complete information on Konica Minolta products and solutions, please visit: [CountOnKonicaMinolta.com](https://www.CountOnKonicaMinolta.com)

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KONICA MINOLTA BUSINESS SOLUTIONS U.S.A., INC.
100 Williams Drive, Ramsey, New Jersey 07446

[CountOnKonicaMinolta.com](https://www.CountOnKonicaMinolta.com)



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